ABSTRACT OF THE INVENTION

Methods and a system are provided for allowing a subscriber to control the call handling at a customer premises equipment. A calling party can place a call from anywhere in a carrier network to a subscriber at a customer premises equipment. The carrier network prompts the subscriber with call information and a list of call processing choices. The subscriber can select one of the choices and the call is handled properly by the system. The methods and system allow the subscriber to interact with the carrier network in real-time.

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